Citrix Receiver

User Guide

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System Requirements

Operating Systems

- o Windows 8, 32-bit and 64-bit editions (including Embedded Edition)
- o Windows 7, 32-bit and 64-bit editions (including Embedded Edition)
- Windows XP Professional SP3, 32-bit edition, and Windows XP Professional SP2, 64-bit edition (including Embedded Edition)
- o Windows Vista, 32-bit and 64-bit editions
- o Mac OS
- o Android
- Apple Mobile Devices

Browser

- o Internet Explorer
- Mozilla Firefox
- o Google Chrome 21 or 20

Software

o Uninstall any older version of Citrix Plugin (Not Receiver)

Hardware

- VGA or SVGA video adapter with color monitor
- For network connections to the server farm, a network interface card (NIC) and the appropriate network transport software

Uninstall Older Versions of Citrix Online Plugin / XenApp Hosted Apps Client

Note: In order for Citrix Receiver to function properly on your computer, any previous version of Citrix Online Plug-In must be uninstalled and removed prior to installing Citrix Receiver. Please follow the instructions provided below to uninstall.

- 1. Check if the Citrix Web Client is installed and uninstall if it is.
 - a. Click Start, Open Control Panel, and select Add or Remove Programs
 - b. Locate the Citrix Online Plug-In Web

🐞 Add or Ren	nove Programs			
5	Currently installed programs:	Show up <u>d</u> ates	Sort by: Name	•
Change or Remove	Avidemux 2.3		Size	33.3 IMB
Programs	BlackBerry Desktop Software 4.5		Size	0.04MB
2 5	😻 Bonjour		Size	0.76MB
Add Now	💐 Centra Client		Size	31.92MB
Programs	😰 Citrix online plug-in - web		Size	<u>16.12MB</u>
1	Click here for support information.		Used	<u>rarely</u>
1			Last Used On	7/27/2011
Add/Remove <u>W</u> indows	To remove this program from your computer, dick Remove.			Remove
components	💰 ColorPic		Size	0.43MB
	Compatibility Pack for the 2007 Office system		Size	63.02MB
Set Program Access and	Ronexant 20561 SmartAudio HD		Size	0.98MB

- c. If it exists, click the **Remove** button and follow the prompts to remove the application. Reboot your computer when prompted.
- 2. Continue to the Installation Instructions below to install Citrix Receiver.

Install Citrix Receiver on Windows

1. Click the below link to download the latest Citrix Receiver.

http://receiver.citrix.com

2. Click Run



3. Click Yes



4. Click OK.



5. From your browser, go to <u>https://store.pvhmc.org</u>.

PIHIAC Access Geteway *		
← → C 🔒 https://store.pvhmc.org/vpr/index.htm		수 🚅
		•
FOMONA VALLEY HOSPITAL	Please log on	
	Username	
	Pesword	
	Leg On	
	If you are unable to connect to Citrix and need immediate assistance	
	please contact the Service Desk at 1-909-665-9688.	
	Phenefacture Pertal	
4		1.6

6. Login to access your PVHMC Applications / Desktop

Configure Citrix Receiver on Windows

1. After installing Citrix Receiver and restarting the system. Citrix Receiver window box will appear to **Add Account**.

2. On the empty field type in, "store.pvhmc.org"



- 3. When the prompted for credentials yype in your Username and Password
- 4. Citrix Receiver will prompt to optimize access to "Store."
- 5. Click **Yes** to make changes to the Citrix Receiver. This allows access to applications published by Pomona Valley Hospital Medical Center.

D Add Account	x
Citrix Receiver ™	
Do you want to allow Citrix Receiver to make chan to your computer to optimize access to "Store"? View details of this download	nges
 Adding this account will: Allow you to access applications published by pomona valley hospital medical center Allow the administrator for pomona valley hospital medical center to add software to this machine 	▲ E
Yes	Cancel

6. Once download is complete, click **Finish**.



Install Citrix Receiver on Mac

Download Citrix Receiver

http://receiver.citrix.com

- 1. Download the .dmg file for the version of Receiver you want to install from the Citrix Web site and open it. This runs the Disk Utility program, which mounts the file as a disk image accessible from your Macintosh desktop.
- 2. On the Introduction page, click **Continue**.
- 3. On the License page, click **Continue**.
- 4. Click **Agree** to accept the terms of the License Agreement.
- 5. On the Installation Type page, click Install.
- 6. Enter the administrator account details for the device on which you are installing Receiver and click OK.

Configure Citrix Receiver on Mac

- 1. After installing Citrix Receiver on the Mac. Citrix Receiver window will appear, requesting to "Enter your work email or server address:"
- 2. Type in, "store.pvhmc.org"

store.pv	mc.org	
IT mig In tha	t not have configured acc case, enter the server URI	count setup using your email addre: L provided by IT.

- 3. Click Next
- 4. Enter in your Windows Username and Password.

User name:	username
Password:	
	Cancel Log On

5. Click on Log On.

6. Citrix Receiver will prompt if you want to make changes to optimize access to "Store"

Do you want to allow Citrix Receiver to make changes to your computer to optimize access to "Store"?
Adding this account will: Allow you to access applications published by Pomona Valley Hospital Medical Center
Cancel Yes

- 7. Click Yes.
- 8. Complete, Store (Primary) account will now display Citrix Receiver.

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eneral	Accounts	Devices	Mic & Webcam	Keyboard			
					611 F B		
Appli	cations fro	m thes	e accounts are	e available in	Citrix Rece	iver.	
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+ -	- 0.*						
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	Store						
	Store add	ross [,] h	ttps://storefre	ont nyhme o	ra/Citrix/St	ore/discove	nv.
923	Store aud	16337 11	ups.//storent	Sinc.p vinine.o.	ig/citilit/st	ore/unscove	.,
D	efault gate	way: C	itrix StoreFrom	nt AGEE			
		h	ttps://store.p	vhmc.org			
C	ther gatev	vays: -					
	C. M. S.	9907.0194					

9. Applications will now be accessible from the Citrix Receiver.

Access Applications from Citrix Receiver

1. Click on Citrix Receiver from the Start Menu.

2. Applications that you have access to are now accessible.



Install Citrix Receiver on Apple iOS Device

- 1. Open AppStore
- 2. On the search Field type, "Citrix Receiver."



- 3. Install "Citrix Receiver" it is a free app at no costs.
- 4. After installing click on the app to setup your account.
- 5. Click Add Account.



- 6. Enter in PVHMC Citrix webpage
 - a. Address: <u>Https://store.pvhmc.org</u>
 - b. **Description:** Auto Populate
 - c. User Name: (Windows Login)
 - d. Password: (Enter in Windows Password.)
 - e. Domain: PVHMC



- 7. Click Save.
- 8. Citrix will display a tab on the left side of the screen, click on the + to expand the window. Select the application to launch.

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