

# Citrix Receiver

## User Guide

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## System Requirements

### Operating Systems

- Windows 8, 32-bit and 64-bit editions (including Embedded Edition)
- Windows 7, 32-bit and 64-bit editions (including Embedded Edition)
- Windows XP Professional SP3, 32-bit edition, and Windows XP Professional SP2, 64-bit edition (including Embedded Edition)
- Windows Vista, 32-bit and 64-bit editions
- Mac OS
- Android
- Apple Mobile Devices

### Browser

- Internet Explorer
- Mozilla Firefox
- Google Chrome 21 or 20

### Software

- Uninstall any older version of Citrix Plugin (Not Receiver)

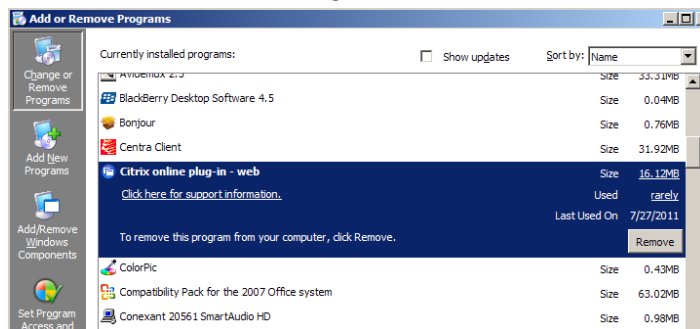
### Hardware

- VGA or SVGA video adapter with color monitor
- For network connections to the server farm, a network interface card (NIC) and the appropriate network transport software

## Uninstall Older Versions of Citrix Online Plugin / XenApp Hosted Apps Client

**Note:** In order for Citrix Receiver to function properly on your computer, any previous version of Citrix Online Plug-In must be uninstalled and removed prior to installing Citrix Receiver. Please follow the instructions provided below to uninstall.

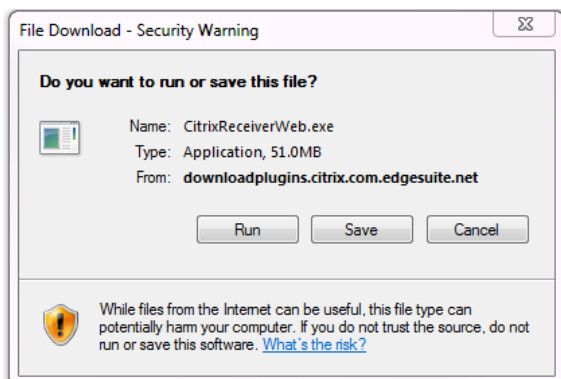
1. Check if the Citrix Web Client is installed and uninstall if it is.
  - a. Click Start, Open Control Panel, and select Add or Remove Programs
  - b. Locate the Citrix Online Plug-In – Web



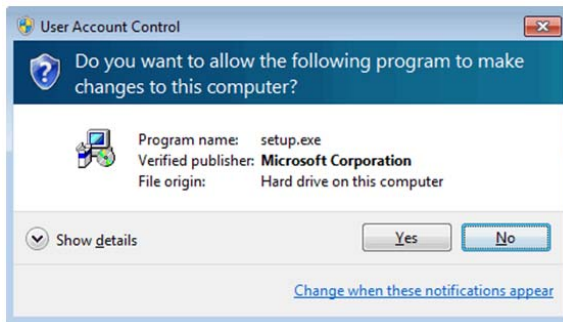
- c. If it exists, click the **Remove** button and follow the prompts to remove the application. Reboot your computer when prompted.
2. Continue to the Installation Instructions below to install Citrix Receiver.

## Install Citrix Receiver on Windows

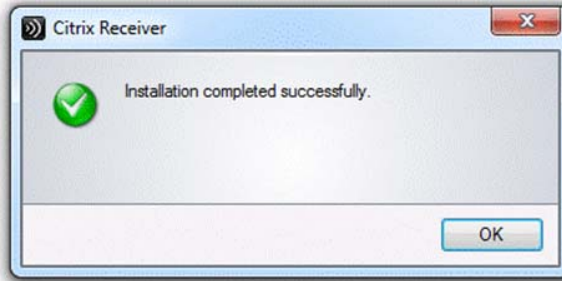
1. Click the below link to download the latest Citrix Receiver.  
<http://receiver.citrix.com>
2. Click **Run**



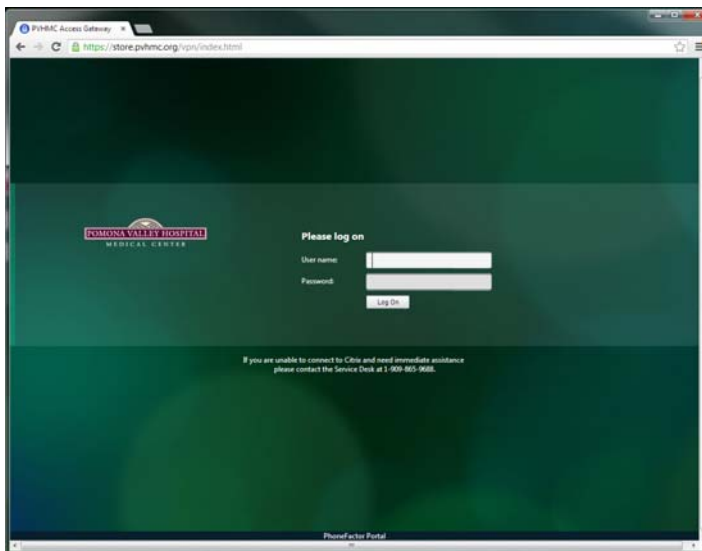
3. Click **Yes**



4. Click **OK**.



5. From your browser, go to <https://store.pvhmc.org>.

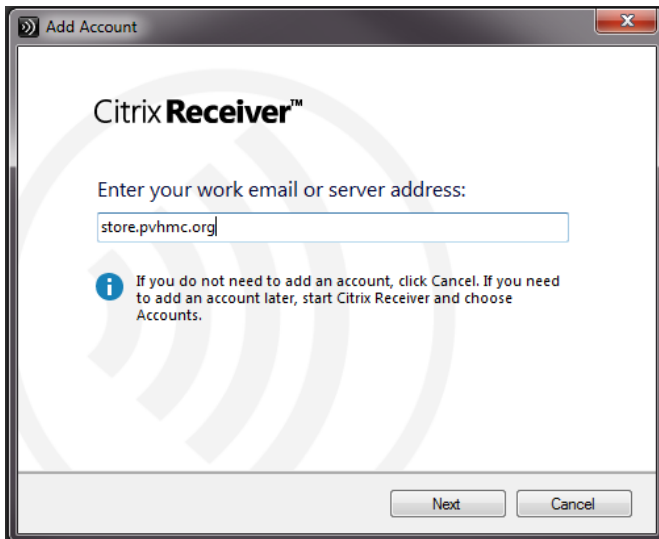


6. Login to access your PVHMC Applications / Desktop

## Configure Citrix Receiver on Windows

1. After installing Citrix Receiver and restarting the system. Citrix Receiver window box will appear to **Add Account**.

2. On the empty field type in, “store.pvhmc.org”



3. When the prompted for credentials type in your **Username** and **Password**
4. Citrix Receiver will prompt to optimize access to “Store.”
5. Click **Yes** to make changes to the Citrix Receiver. This allows access to applications published by Pomona Valley Hospital Medical Center.



6. Once download is complete, click **Finish**.



## Install Citrix Receiver on Mac

Download Citrix Receiver

<http://receiver.citrix.com>

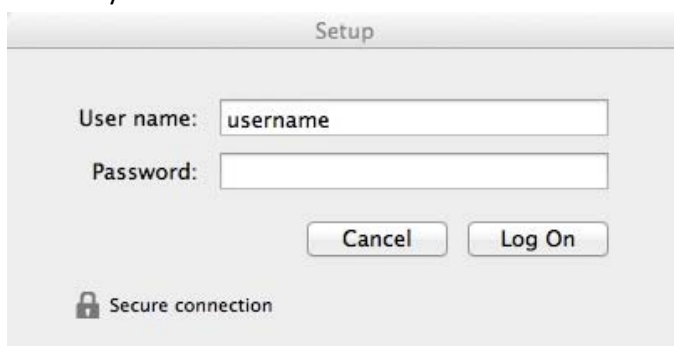
1. Download the .dmg file for the version of Receiver you want to install from the Citrix Web site and open it. This runs the Disk Utility program, which mounts the file as a disk image accessible from your Macintosh desktop.
2. On the Introduction page, click **Continue**.
3. On the License page, click **Continue**.
4. Click **Agree** to accept the terms of the License Agreement.
5. On the Installation Type page, **click Install**.
6. Enter the administrator account details for the device on which you are installing Receiver and click OK.

## Configure Citrix Receiver on Mac

1. After installing Citrix Receiver on the Mac. Citrix Receiver window will appear, requesting to “Enter your work email or server address:”
2. Type in, “store.pvhmc.org”

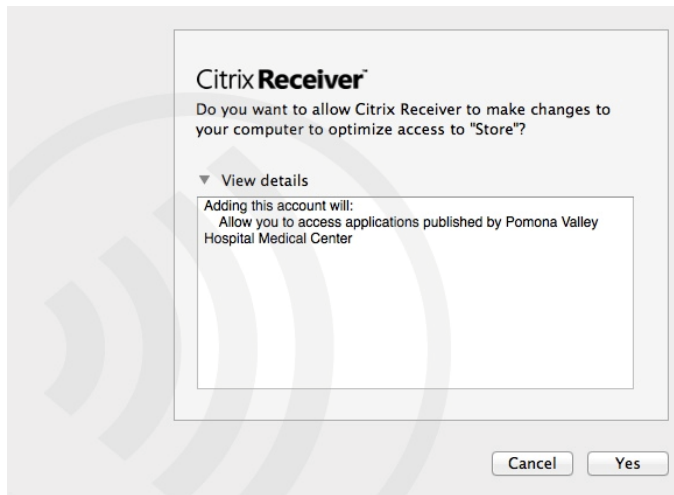


3. Click **Next**
4. Enter in your Windows **Username** and **Password**.

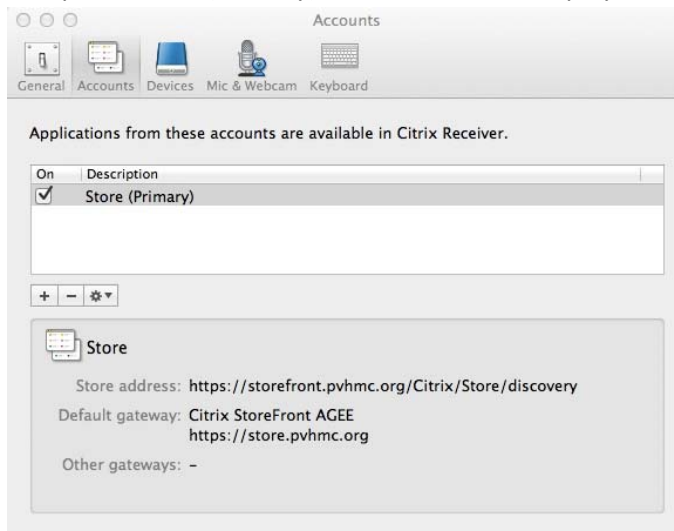


5. Click on **Log On**.

- Citrix Receiver will prompt if you want to make changes to optimize access to "Store"



- Click **Yes**.
- Complete, Store (Primary) account will now display Citrix Receiver.



- Applications will now be accessible from the Citrix Receiver.

## Access Applications from Citrix Receiver

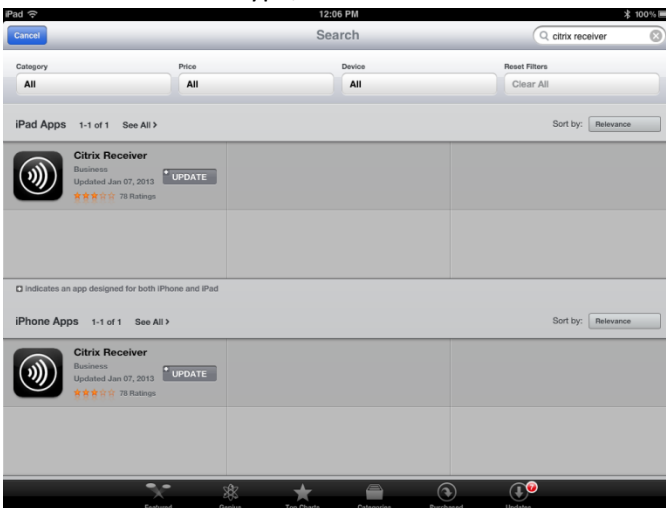
- Click on Citrix Receiver from the Start Menu.

2. Applications that you have access to are now accessible.



## Install Citrix Receiver on Apple iOS Device

1. Open **AppStore**
2. On the search Field type, "**Citrix Receiver.**"



3. Install "**Citrix Receiver**" it is a free app at no costs.
4. After installing click on the app to setup your account.
5. Click **Add Account.**



6. Enter in PVHMC Citrix webpage
  - a. **Address:** <https://store.pvhmc.org>
  - b. **Description:** Auto Populate
  - c. **User Name:** (Windows Login)
  - d. **Password:** (Enter in Windows Password.)
  - e. **Domain:** PVHMC



7. Click **Save**.
8. Citrix will display a tab on the left side of the screen, click on the + to expand the window. Select the application to launch.

